

Goal: To have a comprehensive and coordinated system that prevents and ends homelessness in our Continuum of Care.

Component: Continuum of Care				
Strategies	Action Steps	Responsible	Timeline	Progress
Recruit and Engage CoC Leadership Council	Establish a membership committee of the Leadership Council to focus on this effort.	Leadership Council, Membership Com, SP	April – June 2019	Completed.
	Increase Chamber involvement	Membership Com	December 31, 2019	
Increase coordination of existing resources and expand funding opportunities.	Formally organize a Funders Collaborative to represent entire CoC	Leadership Council	December 31, 2019	Certain funders have already engaged in this effort and the goal for FY20 is bring others into this group.
	Raise flexible private funding	Funders Collaborative	June 30, 2020	
	Establish a Landlord Mitigation Fund	Funders Collaborative	June 30, 2020	
	Host Pre-RFP Collaborative Forum among Service Providers	Service Providers TBD	Fall 2019	
Create messaging and communications to build community support for CoC	Develop a Communications sub-committee of the Leadership Council to utilize partner support and create a public messaging campaign	Leadership Council, SP	March 31, 2020	
Establish process to analyze system outcomes and program outcomes based upon meeting and exceeding federally established performance standards for our CoC. Incorporate data from other community systems to inform a more	Establish a data committee of the Leadership Council to create policies, procedures, and operating guidelines for data collection across populations and systems.	Leadership Council, CoC, SP	December 31, 2019	
	Design, develop, and manage performance reports, based on data from CSIS and other relevant community systems. Provide reports	SP	March 31, 2020	

comprehensive picture of our community progress and gaps.	to LC, Service Providers, the Continuum of Care and Funders partners.			
Assure there is a comprehensive Service Matrix in place to inform on gaps and needs in our community’s response system.	Establish process to regularly review and update the previously created tool.	Workgroup, SP	Ongoing	
Establish a quarterly homeless crisis response system review process that includes leadership and service providers	Set regular quarterly meetings for system review.	Leadership Council, SP	October 31, 2019	
Discharge planning from hospitals, health centers and law enforcement is connected to both coordinated entry and housing.	Participate and direct high-level discussions with leaders in the community to set new policies that better assure no one exits to homelessness.	Leadership Council, SP	September 30, 2020	
Ensure appropriate level of communication and coordination with the respective Offices in both Sarasota and Manatee Counties that manage the Consolidated Planning process and County ESG funding, per 24 CFR § 576.400	Per 24 CFR § 576.400, ensure consultation with CoC in determining how to allocate ESG program funds each program year; in developing the performance standards for, and evaluating the outcomes of, projects and activities assisted by ESG funds;	SP, LC	Ongoing; in time for engagement in Needs Assessment, annual Action Plans, etc., before current Plan expires, 2017-2021 for Sarasota and 2017/2018-2021/2022 for Manatee	
Families:				
Establish semi-annual meeting of leadership to review family system.	Set semi-annual meetings for system review.	Leadership Council, SP	October 31, 2019	
Youth:				
Empower the Youth	Implement strategies to better ensure the Youth voice is incorporated into system and service planning in our CoC .	SP, Youth Action Board, Youth service providers	March 31, 2020	

Component: Outreach				
Strategy	Action Steps	Responsible	Timeline	Progress
Conduct quarterly review of existing outreach strategy to ensure our CoC is continuing to identify and engage all unsheltered individuals and families.	To be done as part of the service matrix review.	CoC Committee, SP	Begin January-March, 2020	
Veterans:				
Increase connection to services through in reach strategies at drop-in centers where Veterans are frequenting.	Establish a procedure and schedule to ensure SSVF and other Veteran Service Providers are available and focused on Veteran at the Open Doors side of Turning Points, Salvation Army Sarasota, Salvation Army Manatee, Center of Hope and Resurrection House and South County.	Turning Points, Jewish Family and Children’s Service, Veteran Task Force.	October – December 2019	
Manatee County:				
Create a more coordinated and comprehensive approach to outreach including law enforcement and service providers.	Engage Manatee County leadership and law enforcement to share best practices and set strategies specific to Manatee County.	SP, LC, Manatee Govt., Manatee Service Providers	October – December 2019	

Component: Coordinated Entry				
Strategy	Action Steps	Responsible	Timeline	Progress
Further development of coordinated entry system to include Prevention, Diversion, and Early Intervention	Continue research on best practices	SP	October – December 2019	
Further development of coordinated entry system to include policies and procedures for victims of domestic violence and human trafficking.	Research best practices	SP, Victim Service Providers	December 2019- January 2020	
Expand participation in coordinated entry for shelters in Manatee County to ensure access for a greater number of shelter residents.	Develop ways for SP staff to enhance support	SP, TSAM	Ongoing	
Veterans				
Realign current Coordinated Entry procedures to follow best practices developed with general population Coordinated Entry.	Update Policies and Procedures	SP	October 2019	
	Train Veteran Service Providers	SP	November 2019	
	Implement	SP, Veteran Service Providers, VA	November 2019	
Youth:				
With input from the Youth Action Board, develop strategies to ensure our coordinated entry process is reaching and meeting the needs of our youth.	Hold a series of workgroups to look at our system and how other youth systems are operating.	SP, Youth Action Board, Youth Service Providers	December 2019- February 2020	
	Update Policies and Procedures	SP	March 2020	

Component: Diversion and Early Intervention				
Strategy	Action Steps	Responsible	Timeline	Progress
Integrate diversion and early intervention strategies community-wide to assist those who are risk of homelessness or who are experiencing homelessness to resolve their crisis without entering shelter or requiring limited housing financial resources.	Build systematic tracking in CSIS	SP	October 2019	Already in progress
	Train service providers	SP	Ongoing	
	Provide community education to broader systems and other organizations	SP	Ongoing	
Integrate a structured diversion process into coordinated entry	Update policies and procedures	SP	October – November 2019	
Component: Prevention				
Strategy	Action Steps	Responsible	Timeline	Progress
Enhance coordination with Season of Sharing	Meet with key executives at CFSC to review all the changes we’ve made in the CoC and response system over the past two years and discuss benefits of collaboration, particularly with CSIS	SP	October – November 2019	
Enhance coordination of prevention resources	Establish a work group	LC, SP	October – December 2019	
	Evaluate use of existing funds such as Community Development Block Grant (CDBG), FEMA for highest and best use	Workgroup, SP	January 2020	
	Educate Coordinated Entry and Diversion staff and all service providers on what is available	Workgroup, SP	February 2020 and ongoing	

Component: Emergency Shelter				
Strategy	Action Steps	Responsible	Timeline	Progress
Develop a network of bridge housing as a safe place for those in the process of being permanently housed through RRH and PSH projects.	Secure funding for 20 additional bridge beds in Sarasota County and develop 15 bridge beds in Manatee County.	SP, TSAS, TSAM		Funded 5 beds at TSAS for a TSAS/StVdP partnership through Challenge, effective 7.1.19
Youth:				
Develop safe, youth appropriate shelter	Secure funding to implement best practices as researched by Youth System workgroup	SP, LC, Service Providers	Ongoing	This has been in progress and will continue
South County:				
Add 10 beds Emergency Shelter beds in North Port	Continue to explore options around location and service provider; secure funding	LC, SP	Ongoing	This has been in progress and will continue
Component: Rapid Re-Housing				
Strategy	Action Steps	Responsible	Timeline	Progress
Continue to develop RRH opportunities throughout the CoC to meet the system demand	Research funding opportunities, apply for and secure funding	SP, Service Providers	Ongoing	This has been in progress
Youth:				
Create RRH opportunities specific for youth	Apply for youth specific funding opportunities through HUD	SP	Ongoing	This has been in progress
DV:				
Create RRH opportunities through DV Bonus	Apply for funding through the FY19 CoC program competition	SP, service providers	September 2019	

Component: Permanent Supportive Housing				
Strategy	Action Steps	Responsible	Timeline	Progress
Increase effectiveness of PSH in meeting the needs of our community and our overall systematic response to homelessness	Ensure PSH is fully integrated into the Coordinated Entry System.	LC, SP, Service Providers	Ongoing	This has been ongoing through monitoring and training
	Enhance contract monitoring to identify areas for improvement	SP	4/2019-11/2019	In progress
	Modify Review and Rank Committee’s evaluation methods and criteria of proposed projects to ensure funding for PSH projects that are operating in a best practice model with performance that is contributing to our system’s overall goal of ending homelessness.	Review and Rank Committee of the LC	12/2018 – 12/2019	Partially completed- Some changes were made in the AURFP process for 2019; additionally, criteria was developed in response to HUD requirements and priorities in the FY19 CoC Program NOFA; more is in progress before AURFP 2020
Ensure that PSH providers are operating under best practice models to increase our community’s system performance	Provide educational opportunities to service providers	SP	Ongoing	
	Monitor and evaluate project performance and practices such as connection to SOAR and other mainstream benefits; provide feedback and suggestions on best practices	SP	Ongoing	
Create 50 PSH opportunities for adults who are high acuity of need; chronic and/or long term homeless.	Research and secure funding opportunities	SP, Service Providers	Ongoing	