

CoC Leadership Council Meeting

Spetember 10, 2020, 3:30 p.m. – 5:00 p.m.

Remote Meeting Via Zoom

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| I. | Welcome and Introductions | Kevin Stiff |
| II. | Public Comment | Kevin Stiff |
| III. | Approval of Minutes - May 14,2020 | Kevin Stiff |
| IV. | Dashboard Review | Chris Johnson |
| V. | CoC Survey Review and Action Plan | Chris Johnson |
| V. | Discussion / Action Items | All Present |
| | <ul style="list-style-type: none"> • Committee Leads Needed <ul style="list-style-type: none"> - CSIS - Rank and Review - Strategic Planning • Potential CoC Leadership Council Seat Additions • CARES Funding Opportunities and Uses • New Support Service Opportunities <ul style="list-style-type: none"> - Miracle Messages (1-800-MISS-YOU) - Restore Global | |
| VI. | General Announcements/Meeting Schedules | Kevin Stiff |
| VII. | Adjourn | Kevin Stiff |

Agenda is subject to change without prior notice.

Leadership Council 2020 Meeting Schedule		
Date	Time	Location
Thursday, January 9th	3:30 PM – 5:00 PM	The Glasser/Schoenbaum Bldg. 1750 17th St, J-1, Sarasota, FL 34234 Loevner Room
Thursday, March 12th	3:30 PM – 5:00 PM	The Glasser/Schoenbaum Bldg. 1750 17th St, J-1, Sarasota, FL 34234 Loevner Room
Thursday, May 7th	3:30 PM- 5:00 PM	Via Zoom
Annual CoC/Leadership Council Wednesday, August 19th	9:00 AM – 10:30 AM	Via Zoom
Thursday, September 10th	3:30 PM – 5:00 PM	Via Zoom
Thursday, November 12th	3:30 PM – 5:00 PM	TBD



Meeting Minutes- September 10, 2020

Location: Meeting conducted via Skype

Meeting Time: 3:30 p.m. -5:00 p.m.

CoC Leadership Council Members:

Name	Affiliation
Calhoun Jr., William	Manatee Housing Authority
Cliatt, Tarnisha	Manasota Chamber of Commerce
Diegert-McLean, Ginger	Lived Homeless Experience
Eller, Scott	Community Assisted Supportive Living (C.A.S.L.)
Fiory, Myra	Central Florida Behavioral Health Network
Gnos-Rodriguez, Maria	Turning Points
Gloria, Eduardo	Catholic Charities
Johnson, Chris	Suncoast Partnership to End Homelessness
Moran, Michael	Sarasota County Government
Minor, Erin	Harvest House
Richardson, Lue	Veteran's Affairs
Russell, William	Sarasota Housing Authority
Roseboro, Jane	Centerstone
Showers, Julia	The Salvation Army Manatee
Stiff, Kevin	Sarasota Law Enforcement
Thaxton, Jon	Gulf Coast Community Foundation

Public Attendees: Phil Gorelick, Suncoast Partnership; Crissa Harmon, First Step of Sarasota

Suncoast Partnership Staff: Brandon Bellows, Lauren Davis

I. Welcome and Introductions

The meeting was certified as a quorum at 3:35 p.m.

II. Public Comment

There was no public comment.

III. Approval of Minutes

The meeting minutes from May 7, 2020 was sent electronically prior to the meeting. William Russel made a motion to approve the minutes, Eddie Gloria provided a second, and the minutes from May 7, 2020 were approved unanimously.

IV. Dashboard Review

Chris Johnson shared the CoC Dashboard located at <https://www.suncoastpartnership.org/copy-of-community-factsheet> to discuss the end of 3rd Quarter results for FY20.

The following was discussed:

- Even during the COVID-19 pandemic, the CoC continues to make improvements in meeting the set FY20 goals.
- The clients of high and highest acuity of need to exit to a permanent housing outcome goal is at 231, which is similar to 3rd FY19, 235.
- The total percentage from Rapid Rehousing (RRH) and Permanent Supportive Housing (PSH) who improve income is 32%, which exceeds the goal set at 30%.

Kevin asked about the clients maintaining a permanent positive outcome from RRH or PSH is set at 85%, and if that is HUD's system performance measure. It was confirmed HUD's goal of this measure is 85% and our CoC is currently at 82%.

V. CoC Survey and Action Plan

A CoC Survey and Suncoast Partnership Survey was sent out electronically and the following results were presented:

CoC Survey

- There were 23 respondents: 18 service providers, 2 philanthropic organizations, and 3 government or municipalities.
- 74% of respondents rated the effectiveness of agencies collaborating and working together with a positive response, somewhat effective or very effective.
- 87% of respondents had positive response, either very knowledgeable or somewhat knowledgeable, regarding their knowledge of the Homeless Crisis Response System (HCRS).
- Based on each component of the HCRS and the respondents wanting more knowledge, most feel they understand each of these components, with respondents wanting more knowledge on PSH.
- Based on the areas of the CoC General Member Meetings the following are the responses:
 - o Content of meetings-78% had a positive response.
 - o Dashboard Reports- 78% had a positive response.
 - o Presentations- 82% had a positive response.
 - o Networking Opportunities- 72% had a positive response.
- There were 7 respondents interested in the Strategic Planning Committee, 3 respondents for the Veterans Planning Committee, 3 responses for the CSIS Committee.
- 41% of respondents feel PSH needs the most attention and improvement in the next year, 23% indicated RRH, 18% indicated Homeless Prevention, 11% Diversion/Early Intervention as well as Emergency Shelter. Chris stressed the importance of frontline



staff practicing diversion when clients call to enter the system due to COVID-19. All staff need to be having these problem-solving conversations to reduce those clients from entering the system literally homeless and prevent the homelessness before it begins.

- Jon Thaxton asked how Chris would rank our CoC on efforts to train for diversion. Chris indicated we have multiple trainings on the topic previously with Florida Housing Coalition, and in the previous CoC Membership meeting in June, Taylor and Amanda at Suncoast Partnership held a training to provide examples of effective diversion. Chris also indicated OnDemand trainings on diversion will be an effective way to educate the community as well.
- For rating satisfaction of available funding for each component, the following were percentages of positive responses:
 - 64% of respondents thought there was enough HP funding;
 - 31% thought there was enough Diversion funding;
 - 67% thought there was enough Street Outreach funding
 - 54% thought there was enough RRH funding;
 - 20% thought there was enough PSH funding.
- For rating satisfaction of the Coordinated Entry System (CES), the following were the percentages of positive responses:
 - 65% positive response for Access Point locations;
 - 52% positive response for VISPDAT and assessment questions;
 - 39% positive response for prioritization and referral process;
 - 43% positive response for case conferencing meetings.
- There were additional write ins on service needs not currently being met:
 - Funding for Homeless population that can't currently qualify due to age, etc.
 - Diversion, accessible housing
 - Permanent Supportive Housing
 - Restructuring the entire system WITH service providing agencies together rather than created by people sitting behind a desk. The flaws in our current system are many, but nobody on your end wants to listen to any of us and we collectively are tired of trying.
 - The need of an effective HMIS system needs to be met. Our HCRS is built upon an ineffective, frustrating platform. Our local HMIS is almost always listed at the top of frustrations from those working within the system. This



must be changed if we are going to have longevity working together as a community.

- Need County support for affordable housing and PSH units

Jon Thaxton noted the efforts of Commissioner Moran in appropriating funding for 8 Homeless Outreach Team beds in the City of North Port. The appropriation of this funding is greatly appreciated by the Leadership Council.

Suncoast Partnership Survey

- The 28 respondents were comprised of 23 service providers, 1 philanthropic organization, and 4 government or municipality organizations.
- 82% of respondents were satisfied or very satisfied with technical support offered by Suncoast Partnership.
- Satisfaction ratings with trainings provided are as follows:
 - 68% are satisfied with Basic Skills trainings;
 - 56% are satisfied with Project Specific trainings;
 - 59% are satisfied with Access Point trainings;
 - 74% are satisfied with FHC trainings.
- 57% are satisfied with the data analysis tools provided by Suncoast Partnership. Chris asked for additional feedback from the CoC to determine how we can provide more helpful reports.
- 61% are satisfied with Suncoast Partnership leading the CoC to end homelessness.
- Write in feedback was provided regarding tools and functionality not currently in CSIS, as well as additional assistance Suncoast Partnership could offer to support the community and partner agencies.

Chris stated there are a number of issues Suncoast Partnership is currently addressing regarding our role as CoC Lead and HMIS Lead. For instance, the current CSIS is falling behind the curve of other platforms. Brandon Bellows is working diligently to put together a proposal of other CSIS providers at the next CSIS Committee Meeting. Chris encouraged those on this call whose agencies work within CSIS to be in attendance on the call and provide their feedback.

The low positive numbers regarding the CES are being discussed and in January it is the intention of Suncoast Partnership to include service providers on the areas that can be adjusted. There are many areas within the CES that cannot be changed, as they are mandated by HUD, but other areas we can tweak to meet the needs of our community.

Jon Thaxton thanked the efforts in identifying a new platform for the CES and CSIS.

Jane Rosenboro inquired whether front-line staff or supervisor staff would be included in the discussion on the new CSIS platform. Brandon indicated all levels should be involved in this process to ensure comprehensive representation for our CoC.

VI. Discussion/Action Items**Committee Leads Needed**

- CSIS Committee Lead: Maria Gnos-Rodriguez volunteered to Chair this committee;
- Rank and Review (R&R) Committee Chair- Erin Minor volunteered to Chair this committee.
 - o Chris noted with Harvest House's position on the R&R Committee they will be unable to submit for any future funding opportunities within the CoC. Erin stated she understood this.
- Strategic Planning Committee: Scott Eller agreed to Chair this committee with Eddie Gloria also offering support in this position.

Potential CoC Leadership Council Seat Additions

During the Leadership Council elections, there was a recommendation to add additional seats for LGBTQ+, disabled population, and senior population. Chris identified in the HUD CoC NOFA application process; these seats were identified as not having representation within the CoC. These seats would need approval by the Leadership Council. The seats were brought up to the Leadership Council for discussion.

Kevin Stiff asked if organizations have been identified to fill these seats yet; Chris responded he has a commitment to outreach and engage with agencies that serve these populations. Kevin stated he thinks we should identify the agencies to represent the seats first, then add the seats.

Lauren Davis identified two CoC agencies, Anthem Simply Healthcare and CAN Community Health, could potentially represent the LGBTQ+ seat, and there are many other agencies who could represent the identified disability or senior seats. Lauren added it is important to add these special populations and invite them to the table, educate them on the system, and have a comprehensive and effective system within all populations. She added for those who are not currently involved in the CoC can be outreached and engaged with so they can become a part of the system.

Scott Eller questioned whether the LGBTQ+ seat would be specific to an agency with that mission statement, as C.A.S.L. and other agencies in the CoC do serve those populations but do not have specific missions to serve these populations. Chris indicated this seat would be looking through that LGBTQ+ lens at all times.

Brandon Bellows added although we have agencies currently that do serve the LGBTQ+ population, he feels a lacking of the LGBTQ+ perspective and mission statement in the CoC. As we plan for the CoC and identify gaps, that particular population doesn't get taken into consideration at the top level.

Kevin asked for additional discussion. With no comment or motion to move forward with adding these seats, Kevin recommended Chris engage with agencies who serve and represent these population and bring them to the table prior to changing the governance charter to add these seats.



Lue Richardson asked if this is the normal process of adding seats; Chris responded normally agencies would come to the CoC General Meeting and identify their services first. He stated the Governance Charter was put into place to represent the community served in Manatee and Sarasota, we then look at that to fill gaps. Lue commended the CoC for being forward thinking in adding these seats.

CARES Funding Opportunities and Uses

Chris asked how various agencies within the CoC are utilizing these funds and if there are identified gaps in the system. With ESG RRH and the vouchers we have in our system, we need to continue to hold this system together. With housing locators, we are finding landlords working only with housing locators from a particular service provider. Chris encouraged those providing RRH with housing locator to open the collaboration efforts.

Chris asked the members of the council if there were identified gaps. Kevin Stiff asked if landlord mitigation funds were allowed for the CARES funding; Chris indicated there is not. We are able to pay additional months of landlord upfront, but that is the only flexibility he has seen so far. Kevin stated we need to make efforts to secure funding for this gap in our system and recommended a committee to assist with acquiring funders for these gaps.

Kevin asked for an update on Sarasota County CARES funding. Michael Moran indicated September 15, 2020 the applications for this funding goes live. He indicated there are logistics regarding this funding and the first round is going as fast as possible directly to the community. Michael Moran added to sign up for updates regarding these funding opportunities go to www.scgov.net/CARES or text 888777 with the text "SRQ CARES BIZ" for businesses and "SRQ CARES IND" for individuals.

Phil Gorelick added he was a part of the group to make recommendations to the County for this funding and encouraged service providers to look at what has been approved for homelessness to determine if there are any gaps that need to be fill as it relates to the COVID-19 funding.

New Support Service Opportunities

Restore Global

Chris Johnson asked Erin Minor if Harvest House's use of the Restore Global's organization to provide low cost office supplies and equipment to the agency. Erin stated the organization partnerships for the sourcing of products as well as a website with options for supplies and equipment at low-cost, and Harvest House is hopeful for the long-term engagement with the agency.

Chris added information regarding the organization Miracle Messages. This organization 1800-Miss-You is a team of private investigators to help locate family members of homeless persons to identify alternative housing options.

VII. General Announcements/Meeting Schedules



Brandon Bellows announced the CSIS Committee meeting invites have already been sent out and anyone interested in attending to contact

Brandon@suncoastpartnership.org

Lauren Davis added HUD Updates Access Point training and Annual Security Awareness training are upcoming and posted on the website at

<https://www.suncoastpartnership.org/documents-training>

VIII. Adjourn

The meeting was adjourned at 4:50 p.m.